

البنك الأهلي
ahlibank



Ways to Bank



ahlibank.com.qa

ahlibankqatar



**Your funds accessible
24/7 with Ahlibank**

**Secure and convenient
banking options to fit
your lifestyle**

Whatever your banking needs are in today's busy world, our 'Ways to Bank' will help you keep track of your money easily, efficiently and more important, securely.

You can manage your accounts and day to day transactions from the comfort of your home, office or while on the go.

Everyday banking is now simpler and within reach via your desktop, mobile device or over the phone.

Whichever way you choose to bank with us, you will have the freedom to decide the way you keep track of your finances.



Online and Mobile Banking

Great features to help you complete your everyday banking in a more personal, customised and secure way from your PC, tablet or smartphone quickly and securely. You can manage your accounts, pay your bills, make local and international transfers, and much more online.

Our redesigned Ahlibank online and mobile banking, allows you to safely manage your accounts anytime.

How to sign up for Online and Mobile Banking

For Registered users; use your Online/Mobile Banking user ID and password to log in.

For Non-registered users; log into ahlibankonline.com.qa or download and install the official Ahlibank Mobile App from the App Store (iOS) or Google Play Store (Android) and register using your Qatar ID and your Ahlibank Debit or Credit Card or account number and follow the instructions on the screen.

To get started you can download our official Ahlibank Mobile App from:



Or to log in using our Mobile Web visit: [**ahlibankonline.com.qa**](http://ahlibankonline.com.qa)

Contact Centre



The Contact Centre allows you to get fast access to all your banking needs anywhere and right from your phone through IVR Banking which is available 24/7. You can create your own TPIN for the IVR Banking to reach all our banking services without verification questions and enjoy higher limit of fund transfers or speak to an Ahlibank member of staff. The Contact Centre provides you with instant assistance to all your banking needs and can advise you on any of our products and services by calling us on **+974 4420 5222**

ATM



Our ATM network is conveniently located in branches and non-bank sites across Qatar and allows you fast access to cash and other services for free.

You can also deposit cash and cheque through our ATMs at select locations.

For a full list of all locations, please visit **ahlibank.com.qa** or call us on **+974 4420 5222**





Branches



Visit us to serve you in our newly designed modern branch environment with all your needs in mind.

For a full list of all locations, please visit **ahlibank.com.qa** or call us on **+974 4420 5222**

Choose the service that best suits your banking needs, depending on the device you have, and what you need to do. Take a look at the handy guide below:

Features					
Withdraw cash				✓	✓
Deposit cash				✓	✓
Deposit cheque				✓	✓
Request for Cheque Book	✓	✓			✓
Update / Change your personal customer information	✓	✓			✓
Create Deposit	✓	✓			✓
Balance Certificate	✓	✓			✓
IBAN Certificate	✓	✓			✓
Setup EPP on Credit Card	✓	✓	✓		
Check and redeem Pearl Reward points	✓	✓	✓		✓
Card Magnetic Strip Activation while travelling	✓	✓	✓		
Create / Change PIN	✓	✓	✓	✓	✓
Request a new / replacement Credit or Debit Card	✓	✓	✓		✓
Stop / report a stolen/lost Debit or Credit Card	✓	✓	✓		✓
Pay your Credit Card dues	✓	✓	✓		✓
Access your Credit Card statement(s)	✓	✓	✓		✓
Access your Loan statement(s) and repayment schedule(s)	✓	✓	✓		✓
Fund transfers within Ahlibank own accounts	✓	✓	✓	✓	✓
Fund transfers to other Ahlibank accounts	✓	✓			✓
Fund transfers to other banks in Qatar	✓	✓			✓
International fund transfers	✓	✓			✓
Western Union Transfer	✓	✓			
Pay Ooredoo bills	✓	✓		✓	
Pay Kahramaa bills	✓	✓		✓	
Pay Vodafone bills	✓	✓			

To make sure you have the best experience possible, we recommend using the most up-to-date version of one of the following tested browsers:



Terms and Conditions apply

Please also refer to our:

- 'Ways to Bank Fees and Charges' brochure
- 'Ways to Bank Terms and Conditions' brochure

For further information please also visit our FAQ page on ahlibank.com.qa or call us on +974 4420 5222